



Quality Policy

JM Electrics Ltd provides cable jointing services from LV, 11Kv and 33Kv to the power sector including new connections, fault and emergency, refurbishments and alterations.

Our overarching aim is to ensure customer satisfaction is achieved through continually improving our service provision.

To achieve this, JM Electrics Ltd has adopted a policy of operating a co-ordinated Quality Management System that conforms to the requirements of ISO 9001:2015.

We are committed to meeting all applicable requirements including those of our customers at all times and aim to ensure compliance to the requirements of ISO 9001:2015 and our Quality management system by working to and continually improving our processes.

In order to achieve customer satisfaction and the continual improvement of our processes we have established measurable objectives which are monitored and reviewed through key performance indicators on an on-going basis in order to ensure the continual improvement of our Quality Management System.

Management are committed to Quality and this is demonstrated through this Quality policy, the setting of our Quality objectives and through effective leadership.

This policy and our objectives are reviewed periodically through our management review meetings to ensure that they continue to reflect the overall aims of the company.

This Quality policy is available to all staff and to all other relevant interested parties upon request. It is communicated to and understood by our entire workforce and is applied in all relevant areas.

A handwritten signature in blue ink, appearing to read 'J. Moore'.

John Moore
Management Representative